



TransAct Technologies Expands BOHA! Platform with New Contract Foodservice Customer

May 20, 2025

HAMDEN, Conn.--(BUSINESS WIRE)--May 20, 2025-- TransAct® Technologies Incorporated (Nasdaq: TACT), a global leader in software-driven technology and printing solutions, today announced that a new contract food service customer has selected the BOHA!® Platform for deployment across its network. BOHA! Temp and BOHA! Checklist software is now live at all 55 locations, helping this new customer improve labor efficiency and ensure consistent execution of daily operational tasks, which includes 21 sites that are using BOHA! Sense for real-time equipment monitoring. In addition, several locations are also using the BOHA! Terminal 2 to take advantage of the productivity, compliance, and operational performance benefits of on-demand labeling. Over time, each location will have the opportunity to add a BOHA! Terminal 2.

"We're proud to support this new customer as they modernize operations across a broad network of client locations," said John Dillon, CEO of TransAct Technologies. "This win reinforces the value of the BOHA! Platform in contract foodservice—delivering measurable improvements in efficiency, brand consistency, and execution at scale."

Adoption of BOHA! continues to accelerate as contract foodservice providers prioritize operational excellence across their locations. BOHA! gives teams greater control, reduces manual effort, and ensures consistent execution—key advantages in a highly distributed, labor-constrained environment.

For more information and to connect with our solution experts, please visit www.transact-tech.com.

About TransAct Technologies Incorporated

TransAct Technologies Incorporated is a global leader in developing and selling software-driven technology and printing solutions for high-growth markets including food service, casino and gaming, and POS automation. The Company's solutions are designed from the ground up based on customer requirements and are sold under the BOHA!®, AccuDate®, EPICENTRAL®, Epic and Ithaca® brands. TransAct has sold over 3.9 million printers, terminals and other hardware devices around the world and is committed to providing world-class service, spare parts, and accessories to support its installed product base. Through the TransAct Services Group, the Company also provides customers with a complete range of supplies and consumable items both online at <http://www.transactsupplies.com> and through its direct sales team. TransAct is headquartered in Hamden, CT. For more information, please visit <http://www.transact-tech.com> or call (203) 859-6800.

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Source: TransAct Technologies Incorporated