



TransAct Selected to Provide Printing Solutions for a New Casino in Vietnam

October 21, 2020

The Company Will Provide Printers to Hoiana Suncity

HAMDEN, Conn.--(BUSINESS WIRE)--Oct. 21, 2020-- TransAct® Technologies Incorporated (Nasdaq: TACT) ("TransAct" or "the Company"), a global leader in software-driven technology and printing solutions for high-growth markets, today announced that it has been selected by Hoiana Suncity in Vietnam to support the opening of their new casino. Hoiana Suncity has chosen two TransAct products, the industry-leading Epic 950 for ticket-in, ticket out (TITO) in the casino's 300 slot machines and the Epic Edge TT printer, its latest innovation in casino printer technology, for cash desk applications.

"We could not be more excited about partnering with Hoiana Suncity to support their gaming floor and entertainment efforts at this new state-of-the-art integrated resort," said Bart C. Shuldman, Chairman and CEO of TransAct Technologies. "For over 15 years, our industry-leading Epic printers have offered time-tested reliability, minimizing down time and thus maximizing player time on machines. We look forward to working with yet another fantastic client and are excited for future opportunities to expand our relationship."

"Our choice of TransAct's Epic family of printers for our casino floor and cash desk operations was driven by the combination of their excellent reputation for reliability as well as the newest most advanced features. The Epic 950 and Epic Edge printers deliver proven performance that is enhanced by TransAct's personalized customer service and support. We look forward to a long and successful partnership with TransAct," said Alex Khoo, General Manager, Casino, Hoiana Suncity Resort.

Hoiana Suncity offers cutting-edge entertainment and gaming facilities inside Hoiana, Vietnam's premier beachfront integrated resort.

Hoiana Suncity consists of a casino with live table games and state-of-the-art electronic gaming machines, a diverse selection of Asian culinary F&B brands, retail stores, a KTV, and bars and lounges that hold entertainment events such as music shows, cultural performances and sports screenings. Hoiana Suncity is dedicated to bringing an iconic, cultural, and extraordinary experience to the world.

The full range of facilities ensures the most authentic and boundless entertainment experience for those seeking an exotic, exclusive holiday in Central Vietnam.

TransAct's Epic 950 printers are the industry-standard for TITO printing, delivering proven performance in over 750,000 slot machines worldwide. Easily integrated into all game types, the Epic 950 features TicketBurst™ technology to eliminate player/ticket interference and is fully compatible with TransAct's Epicentral player marketing system to provide direct, personalized promotions and bonus offers in real-time.

The Epic Edge TT is a unique, purpose-built printer that takes the advanced Epic Edge printer platform outside the slot machine and cash desks. It packages a printer, internally mounted power supply, and optional ServerPort in a tidy, compact design that is easy to deploy. In addition, its dual port capability allows operators to expand the bonusing environment created by their Epicentral deployments to non-gaming device applications.

About TransAct Technologies Incorporated

TransAct Technologies Incorporated is a global leader in developing software-driven technology and printing solutions for high-growth markets including food service, casino and gaming, POS automation, and oil and gas. The Company's solutions are designed from the ground up based on customer requirements and are sold under the BOHA!™, AccuDate™, EPICENTRAL®, Epic®, Ithaca® and Printrex® brands. TransAct has sold over 3.3 million printers and terminals around the world and is committed to providing world-class service, spare parts and accessories to support its installed product base. Through the TransAct Services Group, the Company also provides customers with a complete range of supplies and consumable items both online at <http://www.transactsupplies.com> and through its direct sales team. TransAct is headquartered in Hamden, CT. For more information, please visit <http://www.transact-tech.com> or call (203) 859-6800.

About HOIANA SUNCITY

Hoiana Suncity is the first casino built and owned by Suncity Group.

Hoiana Suncity aspires to be the finest entertainment hub in Southeast Asia and is the entertainment complex within Hoiana, Vietnam's premier beachfront integrated resort. Managed by Suncity Group Management Consultancy Limited (SGMC), Hoiana Suncity consists of a casino with 140 live table games and more than 300 electronic gaming machines, a diverse selection of Asian culinary F&B brands, retail stores, a KTV, and bars & lounges that hold entertainment events such as music shows, cultural performances, sports screenings. Hoiana Suncity is dedicated to bringing an iconic, cultural, and extraordinary experience to the world. For more information, please visit www.hoianasuncity.com

View source version on [businesswire.com](https://www.businesswire.com/news/home/20201021005075/en/): <https://www.businesswire.com/news/home/20201021005075/en/>

Investor Contact:

Michael Bowen
ICR, Inc.
Michael.Bowen@icrinc.com
203-682-8299

Marc P. Griffin

ICR, Inc.

Marc.Griffin@icrinc.com

646-277-1290

Source: TransAct Technologies Incorporated